

## **Legal Aid Drupal Users Collective**

Collaboratively building open source expertise and innovations in legal services

drupal.openadvocate.org

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## **Webinar: Legal Services Projects Showcase - Sep 20, 2018**

This webinar will showcase updates and case studies from four legal aid projects covering integration of third-party services with Drupal including Twilio, Google Analytics, SMS, social media, SEO tools, and GuideClearly. It will also include updates from the Stateside Legal website and the DLAW Platform.

**September 20, 2018. 11am PT / 2pm ET**

### **Jack Haycock: Rapid Response Case Studies**

*Pine Tree Legal Assistance*



Laws and regulations change - and those changes are all too often quiet and confusing. Simple screeners or tools using logic can help both advocates and clients understand these changes, and how they may impact critical services such as healthcare or public benefits. Today I will present two brief case studies of collaboration and using open source tools to respond quickly to emerging needs in our community.

Jack Haycock, Client Focused Technology Innovator at Pine Tree Legal Assistance in Bangor, Maine, received their Juris Doctor from Northeastern University School of Law in 2016. At PTLA, Jack drafts and publishes plain language client education content of all types, administers PTLA's three Drupal websites, leads client-facing technology projects, heads social media efforts, and schemes, dabbles, and innovates in everything from AI-driven chatbots to unconventional education and outreach efforts.

## **Brian Dyer Stewart: Drupal 8 Migration Case Study**

*Stateside Legal*



Recently we migrated StatesideLegal.org from Drupal 7 into Drupal 8. We've had lots of adventures along the way and some lessons learned. I'll be sharing the ride and will also speak about our integration with Google on obtaining city and county info for our Triage tool.

Brian Dyer Stewart began database programming and analysis in the 80s, creating custom software for non-profits. His work evolved into programming for clients' online needs. Recent Legal Services work includes Stateside Legal, a resource for service members and their families, sites for Maine, Kentucky, Vermont and work with the National Association of Consumer Advocates. He developed an online triage and intake system for the New England tri-State group and is currently expanding its capabilities for Michigan Legal Help.

## **Gwen Daniels: Third party integration Case Studies**

*Illinois Legal Aid*



Open source content management systems like Drupal are great starting points for delivering legal information and services, but there is a world of external tools that we can integrate with. I'll demo ILAO's integration work with Twilio for SMS support, Google tools, like analytics and optimize, and social media integrations. We've barely scratched the surface and have some thoughts on where we might want to take these tools further.

Gwen is ILAO's Software Product Director. She is the product owner for IllinoisLegalAid.org and leads our technology team to ensure our software products meet the needs of users and aligns with the organization's strategic goals. Gwen is a full-stack Drupal developer, has a B.B.A, and is a graduate of DePaul University's College of Law.

## **Abhijeet Chavan: DLAW Update**

*OpenAdvocate*



Latest update on the 10-year DLAW (Drupal for Legal Aid Website) project.

Abhijeet Chavan is the creator of DLAW, an open source website management platform for public information websites. He also created free plain-language tools WriteClearly and ReadClearly. Abhijeet was named to the Fastcase 50 list of global legal innovators in 2017. He has over 20 years of technology consulting experience working with government, higher education, and non-profit clients. Abhijeet is also the co-founder of Planetizen, the leading urban planning news website. He previously coordinated data visualization and geographic information systems projects at the University of Illinois at Urbana-Champaign.

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